

Return Reasons	Reason (i) Unsatisfactory Items	Reason (ii) Defective Items
	Item does not fit	Item torn
	Do not like the item	Item big stained
	Quality not up to expectation	
		(iii) ALL Reasons listed below (a- f) are NOT considered defects:
	and all reasons under (iii)	
		a) color variation from product photos, e.g. fuschia vs red.
		b)slight design variation from product photos, e.g. print patterns and arrangements, lace arrangements,etc .

Descriptions

	c) Slight size variation of within $\pm 3\text{cm}$ on measurements
	d) Minor imperfections, e.g. loose threads, crease marks and etc.
	e) Self-inflicted damage or cut to the product.
	f) Customer's subjective opinions on product quality and preference. (inner lining torn, inner ribbon loop torn, etc)

		Proof of defect must be verified by BATIKBAR MALAYSIA Return to be eligible
Return Shipping costs	Borne by Buyer	Reimburse by BATIKBAR MALAYSIA in terms of credit note
Exchange Shipping costs	Borne by Buyer	Borne by BATIKBAR MALAYSIA
Initial Shipping costs (processing fees*)	Borne by Buyer	Borne by BATIKBAR MALAYSIA
Buyer receives	Return Credit Note (NO CASH REFUND) = Item price - (minus) Initial Shipping Costs*	BATIKBAR MALAYSIA will send a brand new exact piece to buyer once the defective item is received.
	store credit valids for 300 days	